

# Customer Purchase Agreement



## Service Fundraising

division of Pala Supply Company, Inc  
 14425 North Interstate 27  
 Lubbock, TX 79403  
 Toll Free 800-236-2696  
 888-511-2898 FAX

Representative: \_\_\_\_\_  
 Rep Telephone: \_\_\_\_\_  
 Rep Email: \_\_\_\_\_

School/Organization: \_\_\_\_\_ Group: \_\_\_\_\_

Sponsor Name: \_\_\_\_\_ Email: \_\_\_\_\_

Principal's Name: \_\_\_\_\_

Shipping Address (No PO Boxes): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Fundraiser Name:	Profit	Start Date	End Date	# of cs/catalog	Product Delivery Date / Additional Notes:

Reason for fund raiser: \_\_\_\_\_

Prize Program / FREE ITEMS: \_\_\_\_\_

**Services provided by Service Fundraising, depending upon products and program sold:**

Kick-Off Assembly	Orders Tallied	Orders Pre-Packed
Classroom Envelopes	Inside Delivery	Free Freight
Collection Envelopes	Take Home Packets	Parent Letters: Spanish & English
Prizes Pre-Packed	Schoolwide Summary	

- Price includes delivery to one location. Market fluctuation freight surcharge may apply.
- Terms of payment are net 21 days after shipment of order; pre-collected programs are due at the time of merchandise delivery. Service Fundraising cannot accept responsibility for cash payments. Checks must be payable to Service Fundraising and mailed directly to Service Fundraising. Credit for all accounts will be given only for checks received at Service Fundraising. Delinquent accounts will be charged interest at the rate of 1 1/2% per month APR 18%. All delinquent accounts referred to our collection agency will be charged a collection fee of 25% of the balance due in addition to the past due balance.
- Service Fundraising will ship as quickly as possible. Due to occasional delays with freight lines, bad weather, etc., we cannot guarantee a specific date or time.
- The customer agrees that any items returned must be approved by Service Fundraising. It is also understood that opened food products, personalized items or items not in their original containers may not be returned. Personalized items not earned will be subject to a minimum charge. Products which have been written on or defaced in any manner may not be returned. **IT IS FURTHER UNDERSTOOD THAT UNDER NO CONDITIONS MAY ANY PRODUCTS BE RETURNED FOR CREDIT AFTER 21 DAYS OF RECEIPT. \_\_\_\_\_ Please Initial.**
- Due to health regulations, The customer also agrees that no cases of any type candy, chocolate, cookie dough or kits may be returned for credit. Additional cookie dough policies on reverse side.
- Any shortages must be reported to Service Fundraising within 3 days of delivery, damaged merchandise will be billed at invoice price. Credit will be given for damaged or returned merchandise.
- In the event that I am no longer affiliated with any Service Fundraising Program, I agree to pass on the information and confirmation to whomever would be taking over my responsibilities as the Coordinator.
- We hereby agree to allow Service Fundraising, to conduct a FUND RAISING PROGRAM under the terms and conditions set forth herein for the school year \_\_\_\_\_. The Service Fundraising Program will be the first one of the season. \_\_\_\_\_ Please initial.

Please attach the Texas Sales and Use Tax Exemption Certificate to this agreement.  
 This agreement has been approved through all necessary channels and is a firm commitment.

All Terms Accepted and Authorized by: \_\_\_\_\_

School Telephone: \_\_\_\_\_ Home Telephone: \_\_\_\_\_

Fax Number: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Service Fundraising Cookie Dough Additional Terms

Price of items include delivery to one location. No Add ON orders or Late orders will be accepted.

Orders under 500 tubs will be shipped bulk and each flavor will be rounded up to even cases. (Each flavor is packed 6 tubs to a case.)

A minimum order of 160 tubs is required to earn free freight.

**Customer can not request a specific day or time for delivery.**

**Please allow 2 - 4 weeks for delivery. We can not guarantee a specific delivery day until:**

Prepack order is packed and you are notified.

Bulk order is shipped from the factory.

Service Fundraising does NOT ship any other product after the initial order.

NO RETURNS ACCEPTED (SEE #5 ON FRONT)

Fundraiser Start Date: \_\_\_\_\_

Fundraiser End Date: \_\_\_\_\_

Packed/Sorted by:    (\_\_\_\_\_) Student    (\_\_\_\_\_) Teacher/Student    (\_\_\_\_\_) Grade/Teacher/Student  
                                  (\_\_\_\_\_) Bulk